



Information Advice & Support Service (SENDIASS)

Formerly
Parent Partnership Service

**FREE,
CONFIDENTIAL,
IMPARTIAL INFORMATION,
ADVICE AND SUPPORT**

for parents, children and young
people up to the age of 25 about
Special Educational Needs
and Disabilities

Do you need our help?

PARENTS

- Are you finding it hard to get your voice heard?
- Do you need someone impartial and confidential to talk to about the support your child or young person receives?
- Do you need information about education, health or social care systems in relation to Special Educational Needs and Disability (SEND) provision?
- Do you need support in discussions with your child's school or Local Authority?
- Has your child or young person been excluded or at risk of exclusion from school or on a part time timetable?

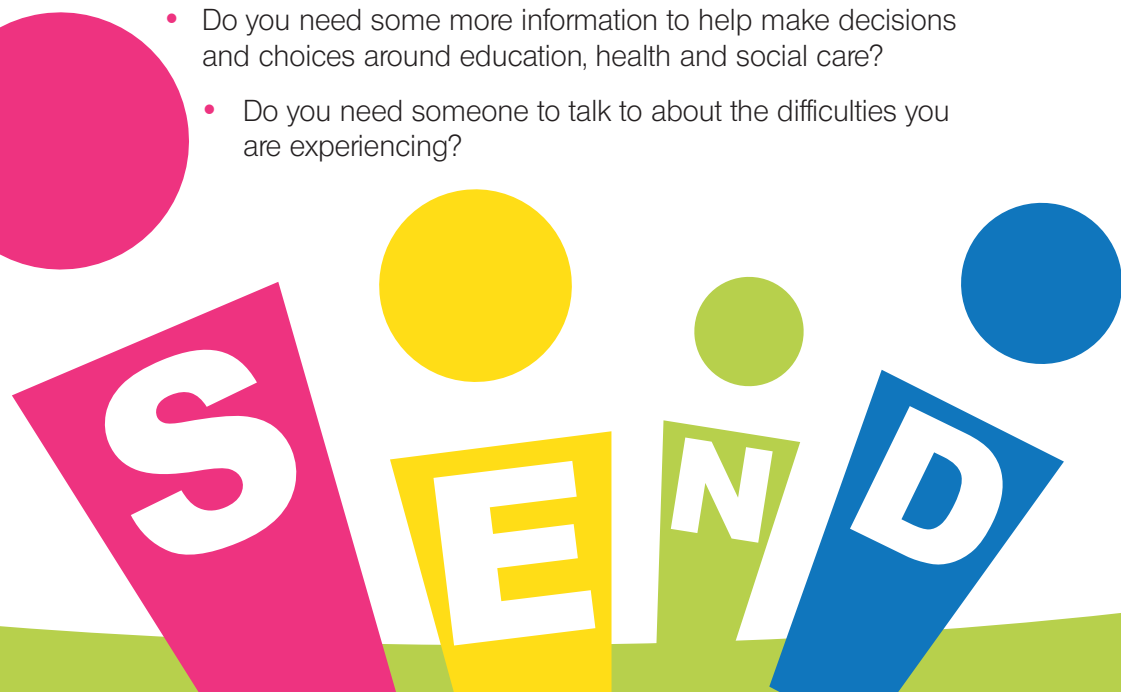
CHILDREN AND YOUNG PEOPLE

- Do you need some more information to help make decisions and choices around education, health and social care?
- Do you need someone to talk to about the difficulties you are experiencing?

We can provide you with impartial information and advice suited to your specific needs as well as guiding you through the SEND processes and procedures. We're here to help when you're not sure of something, including:

- The law on SEND, health and social care
- Personal budgets
- Requesting Education Health Care Plans (EHCP) - formerly statutory assessment
- The Local Offer (what is available in Derby)
- Transition Post 16
- Preparing for adulthood
- Resolving disagreements
- Exclusions and part time timetables from school
- Face-to-face support and advice *
- Support in attending meetings and school visits*
- Signposting to other organisations

*Dependent on availability



Independent Support



Derby Special Educational Needs and Disability Information Advice and Support Service (SENDIASS) can support you through the Educational Health Care (EHC) Plan Needs Assessment.

There is help for:

- Families from the point they request an EHC Needs Assessment
- Families of children and young people moving from a Statement of Special Educational Needs to an EHC plan
- Young people with learning disability assessment, who are requesting an EHCP

CONTACT US

You can contact our service Monday to Fridays. You can leave a message outside of these times and at busy times and we will call or email you back as soon as possible.

Derby SENDIASS number: **01332 641414**

Email: **SENDIASS@derby.gov.uk**

Website: **www.derby.gov.uk/sendiaass**

Please get in touch if you require information in other languages or formats.

You can also get time limited support with EHC's from Umbrella (a Derby based voluntary organisation). Umbrella support families with Special Educational Needs and Disabilities in the city and in the county.

Telephone: 01332 785658

Email: independent.support@umbrella.uk.net

Facebook and Twitter @UmbrellaDerby

